

News Release
27 February 2017

Number of clients served at OSSCO-POEA nears 500,000

The One-Stop Service Center for OFWs (OSSCO) located at the Philippine Overseas Employment Administration in Mandaluyong City has served a total of 427,473 clients from August 15 2016 to February 17, 2017.

Of the total clients who visited the OSSCO, 101,182 OFWs availed of POEA's documentation of workers on leave or Balik-Manggagawa while some 85,551 of them were able to have either registered or renewed their OWWA membership.

14,415 clients availed of the Department of Foreign Affairs' pre-processed passport application and other consular services.

Another 2,346 clients were able to avail for the TESDA's assistance services such as competency assessment, certification and authentication, renewal of national certificates replacement of national certificates and certificates of competency.

Some 1,409 clients, on the other hand, were able to have their professional licenses issued or renewed by the PRC in less than thirty minutes to almost an hour.

Other agencies outside the DOLE family which were also housed in the center, have contributed providing speedy services and assistance to the public as follows: MARINA – 14,458; PHILHEALTH – 94,737; SSS – 38,847; PSA – 8,005; BI – 1,575; CHED – 2,051; TIEZA – 2,299; and PNP – 645.

Overseas Filipino workers may also avail of the services of the One-Stop Service Center for OFWs (OSSCO) outside Metro Manila at the following locations: Manna Mall, San Fernando City, La Union; City Tourism Office, Tuguegarao City, Cagayan; Baguio Convention Center, Baguio City; Clark Freeport Zone, Pampanga; OWWA Regional Office 4A in Calamba City; Robinson's Place, Puerto Princesa City, Pacific Mall, Legaspi City; SM City, Cebu City; Robinson's Place, Iloilo City; Robinson's Place, Bacolod City; DOLE Regional Office No. 8, Tacloban City; Goodwill Center, Zamboanga City; OWWA Regional Office No. 10, Cagayan de Oro City; Butuan City Hall Complex, Butuan City and New City Hall, Koronadal City. /END